

9th August 2015

Renata Tulsie  
President  
Caribbean Centre for Leadership Development Ltd.  
41 Rainbow Crescent,  
Green Acres,  
Arouca.

Dear Renata,

I wish to express how pleased I am with the personal and team development of our Massy Motors Managers enrolled in the Crestcom Bulletproof® Manager program. Although it's been just seven months, we are indeed seeing the transformation that is taking place.

What our Commercial Directors and I especially like is the "action-learning" component of the program. Despite our often heavy sales operations and rigorous deadline environment, these Managers are motivated to come back to work and implement their plans. As their Sponsors, we try our best to provide the environment that allows for growth.

Thus far, their continuous application of the learnings have redound to tangible benefits such as them being extra focussed, investing time more productively, engaging better with staff and clients and even negotiating deals, all in a way that have already resulted in cost-savings and customer-retention.

We would therefore unreservedly recommend this learning experience to any organisation interested in developing its leadership potential. Thanks for bringing Crestcom's unique program to Massy Motors and the Group, as a whole.

Best wishes,



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David Jardim  
CHIEF EXECUTIVE OFFICER